

DAFTAR PUSTAKA

- Ali Amjad, Li Zhong Bin, Huang Jian Piang, dan Zulfiqar Ali. 2016. The Impact of Motivation on the Employee Performance and Job Satisfaction in IT Park (Software House) Sector of Peshawar, Pakistan. *International Journal of Academic Research in Business and Social Sciences*. Vol. 6, No. 9, pp. 297-310. <http://dx.doi.org/10.6007/IJARBS/v6-i9/2311>
- Atambo W. Nyakundi, Linet K. Ayaga. 2016. The Impact of Motivation on Employee Performance: A Case Study of Health Workers at Kisii Teaching and Referral Hospital. *Imperial Journal of Interdisciplinary Research (IJIR)*. Vol-2, Issue-5, pp. 355-359. <http://www.onlinejournal.in>
- Arikunto, S. 2010. *Penelitian Suatu Pendekatan Praktik*. Jakarta: Rineka Cipta
- Al-Asadi Ramli, Shahnawaz Muhammed, Oualid Abidi and Vladimir Dzenopoljac. 2019. Impact of Servant Leadership on Intrinsic and Extrinsic Job Satisfaction. *Leadership & Organization Development Journal*. Vol. 40 No. 4, 2019 pp. 472-484. <https://DOI10.1108/LODJ-09-2018-0337>
- Al-Musadieq Muhammad, Nurjannah, Kusdi Raharjo, Solimun, Adji Achmad Rinaldo Fernandes. 2018. The Mediating Effect of Work Motivation on The Influence of Job Design and Organizational Culture Against HR Performance. *Journal of Management Development*. Pp. 2-19. <https://doi.org/10.1108/JMD-07-2017-0239>
- Al-Omari Khaled, and Haneen Okasheh. 2017. The Influence of Work Environment on Job Performance: A Case Study of Engineering Company in Jordan. *International Journal of Applied Engineering Research*. Volume 12, Number 24 (2017), pp. 1-7. <http://www.ripublication.com>
- Bayrama Pelin, and Khaled Zoubia. 2020. The Effect of Servant Leadership on Employees' Self-Reported Performance: Does Public Service Motivation Play a Mediating Explanatory Role?. *Management Science Letters*. Page 1-6. <https://doi:10.5267/j.msl.2020.1.002>
- Bibi Palwasha, Ashfaq Ahmad, Abdul H. A. Majid. 2018. HRM Practices and Employee Retention: The Moderating Effect of Work Environment. *Applying Partial Least Squares in Tourism and Hospitality Research*. Pp. 129-152. <https://doi.org/10.1108/978-1-78756-699-620181007>

- Chaudhry N.I., Mushtaque A.J., Tania M., Hakim A.M., Zakia G. 2017. Impact of Working Environment and Training & Development an Organization Performance Through Mediating Role of Employee Engagement and Job Satisfaction. *European Journal of Training and Development Studies*. Vol.4, No.2, pp.33-48. www.eajournals.org
- Chiniara Myriam, Kathleen Bentein. 2016. Lingking Servant Leadership to Individual Performance: Differentiating the Mediating Role of Autonomy, Competence, and Relatedness Need Satisfaction. *The Leadership Quarterl*. Pp. 124–141. <http://dx.doi.org/10.1016/j>
- George Kafui Agbozo, Isaac Sakyi Owusu, Mabel A. Hoedoafia, Yaw Boateng Atakorah. 2017. The Effect of Work Environment on Job Satisfaction: Evidence from the Banking Sector in Ghana. *Journal of Human Resource Management*. Vol. 5, No. 1, 2017, pp. 12-18. <https://doi:10.11648/j.jhrm.20170501.12>
- Gul, H., Usman. M., Yukin Liu, Zahid R., Khalil J.,. 2018. Does the Effect of Power Distance Moderate the Relation Between Person Environment Fit and Job Satisfaction Leading to Job Performance? Evidence from Afganistan and Pakistan. *Future Business Jurnal*. Vol. 4 pp. 68-83. <https://doi.org/10.1016/j.fbj.2017.12.001> 2314-7210/
- Ghozali, Imam. 2017. *Model Persamaan Struktural Konsep Dan Aplikasi dengan Program AMOS 24 Update Bayesian SEM*. Badan Penerbit Universitas Diponegoro: Semarang
- Habba, D., Modding, B., Bima, M., & Bijang, J. 2017. The Effect of Leadership, Organisational Culture and Work Motivation on Job Satisfaction and Job Performance among Civil Servants in Maros District Technical Working Unit. *IRA-International Journal of Management & Social Sciences*. Pp. 52-64. <http://dx.doi.org/10.21013/jmss.v7.n1.p7>
- Harwiki, Wiwiek. 2015. The Impact of Servant Leadership on Organization Culture, Organization Commitment, Organization Citizenship Behaviour (OCB) and Employed Peformance in Women Corporatives. *Procedia Social and Behavioral Sciense*. 283-290. www.sciencedirect.com
- Hendri, M.I. 2019. The Mediation Effect of Job Satisfaction and Organizational Commitment on The Organizational Learning Effect of The Employee Performance. *International Journal of Productivity and Performance Management*. <https://DOI10.1108/IJPPM-05-2018-0174>
- Ikechukwu, N.P., Reginald I. H., Joy I.N.E., Idalunimulu B., and Amy Jude-Peters. 2019. Employee Motivation and Job Performance of Selected Construction Companies in Rivers State. *International Journal of Engineering and Management Research*, Volume- 9, Issue- 4, pp. 2394-6962. <https://doi.org/10.31033/ijemr.9.4.19>

- Ilkhanizadeh Shiva, Osman M. Karatepe. 2018. Does Trust in Organization Mediate The Influence of Servant Leadership on Satisfaction Outcomes Among Flight Attendants?. *International Journal of Contemporary Hospitality Management*. Vol. 30 Issue: 12, pp.3555-3573. <https://doi.org/10.1108/IJCHM-09-2017-0586>
- Iqbal, F., Nisar, A., & Ali, A. 2018. The Moderating Effect of Job Aid on the Relationship between Work Environment and Employees' Productivity in Oil and Gas Development Company Limited (OGDCL) of Pakistan. *International Journal of Academic Research in Business and Social Sciences*, 8(6), 630– 651. <http://dx.doi.org/10.6007/IJARBS/v8-i6/4261>
- Jaiswal Neeraj Kumar, Rajib Lochan Dhar. 2017. The Influence Of Servant Leadership, Trust In Leader And Thriving On Employee Creativity. *Leadership & Organization Development Journal*, Vol. 38 Issue: 1, pp.2-21, <https://doi.org/10.1108/LODJ-02-2015-0017>
- Jayaweera Thushel. 2015. Impact of Work Environmental Factors on Job Performance, Mediating Role of Work Motivation: A Study of Hotel Sector in England. *International Journal of Business and Management*, Vol. 10, No. 3 pp. 271-278. <http://dx.doi.org/10.5539/ijbm.v10n3p271>
- Mangkunegara, Anwar Prabu. 2013. *Manajemen Sumber Daya Manusia Perusahaan*. Bandung: PT. Remaja Rosdakarya
- Marcy Rita, Otto Randa Payangan, Yohanes Rante, Ruben Tuhumena, Anita Erari.2018. Moderating Effect of Organizational Citizenship Behavior on The Effect of Organizational Commitment, Transformational Leadership and Work Motivation on Employee Performance. *International Journal of Law and Management*. Vol. 60 Issue: 4, pp. 953-964, <https://doi.org/10.1108/IJLMA-03-2017-0026>
- Nathan E., M. Robinb, Sen Sendjaya, D. Van Dierendonck, R. C. Lidene. 2019. Servant Leadership: A Systematic Review and Call for Future Research. *The Leadership Quarterly* 30, pp. 111–132. <https://doi.org/10.1016/j.leaqua.2018.07.004>
- Otero-Neira Carmen, Concepción Varela-Neira, Belén Bande. 2016. Supervisory Servant Leadership and Employee's Work Role Performance: A Multilevel Mediation Model. *Leadership & Organization Development Journal*, Vol. 37 Issue: 7, pp. 860-881. <https://doi.org/10.1108/LODJ-11-2014-0230>
- Pang Kelvin, Chin-Shan Lu. 2018. Organizational Motivation, Employee Job Satisfaction and Organizational Performance: an Empirical Study of Container Shipping Companies in Taiwan. *Maritime Business Review*.pp. 2-18. <https://doi.org/10.1108/MABR-03-2018-0007>
- Pawirosumarto Suharno, Purwanto Katijan Sarjana, Muzaffar Muchtar. 2017. Factors Affecting Employee Performance of PT. Kiyokuni Indonesia. *International*

Journal of Law and Management, Vol. 59 Issue: 4, pp. 160-170.
<https://doi:10.1108/IJLMA-03-2016-0031>

- Pawirosumarto Suharno, Purwanto Katijan Sarjana, Rachmad Gunawan. 2017. The Effect of Work Environment, Leadership Style, and Organizational Culture Towards Job Satisfaction and Its Implication Towards Employee Performance in Parador Hotels and Resorts, Indonesia. *International Journal of Law and Management*, Vol. 59 Issue: 6, pp.1337-1358, <https://doi.org/10.1108/IJLMA-10-2016-0085>
- Rantesalu A., Mus A.R., Mapparenta, and Arifin Z. 2016. The Effect of Competence, Motivation and Organizational Culture on Employee Performance: the Mediating Role of Organizational Commitment. *Quest Journals:Journal of Research in Business and Management*. Volume 4, Issue 9, pp. 08-14.
www.questjournals.org
- Raziq Abdul, Raheela Maulabakhsh. 2015. Impact of Working Environment on Job Satisfaction. *Procedia Economics and Finance*. Pp. 717 – 725.
[https://doi:10.1016/S2212-5671\(15\)00524-9](https://doi:10.1016/S2212-5671(15)00524-9)
- Razmjooei P., Khadije B., Mohammad R.G. J., Seyyed E.M., Reza Za. 2018. Mediating Role of Organizational Culture in The Relationship Between Servant Leadership and Job Performance. *Amazonia Investiga*. Vol. 7 Núm. 12, pp. 62-71. <http://www.udla.edu.co/revistas/index.php/amazonia-investiga>
- Roberts James A & Meredith E. David. 2019. Boss Phubbing, Trust, Job Satisfaction and Employee Performance. *Personality and Individual Difference*. Pp. 1-8. *Personality and Individual Difference*.
<https://doi.org/10.1016/j.paid.2019.109702>.
- Sahat Sihombing, Endang Siti Astuti, Mussadieq Mussadieq, Djamhur Hamied, Kusdi Rahardjo. 2018. The Effect of Servant Leadership To Rewards, Organizational Culture, and Its Implication to Employee's Performance. *International Journal of Law and Management*. Pp. 1-13. <https://doi.org/10.1108/IJLMA-12-2016-0174>
- Samson Gitahi Njenga, Waiganjo Maina, koima Joel. 2015. Effect of Workplace Environment on the Performance of Commercial Banks Employees in Nakuru Town. *International Journal of Managerial Studies and Research (IJMSR)* Volume 3, Issue 12, December 2015, Pp. 76-89. www.arcjournals.org
- Sathyanarayan K., Latha Lavanya. 2018. Effect of Organizational Commitment, Motivation, Attitude Towards Work on Job Satisfaction, Job Performance and Turnover Intention"- Vuca Perspective. *Journal of Management (JOM)*, Volume 5, Issue 4, pp. 445-457.
<http://www.iaeme.com/JOM/issues.asp?JType=JOM&VType=5&IType=4>

- Shahzadi I., Ayesha J., Syed S. P., Shagufta N., Farida Khanam. Impact of Employee Motivation on Employee Performance. *European Journal of Business and Management*, Vol.6, No.23, pp. 159-166. <http://www.iiste.org>
- Siengthai Sununta, Patarakhuan Pila-Ngarm. 2016. The Interaction Effect of Job Redesign and Job Satisfaction on Employee Performance. *Evidence-based HRM: a Global Forum for Empirical Scholarship*, Vol. 4 Issue: 2, pp. 162-180. <https://doi.org/10.1108/EBHRM-01-2015-0001>
- Singh Ramendra, Das Gopal. 2017. The Impact of Job Satisfaction, Adaptive Selling Behaviors and Customer Orientation on Salesperson's Performance: Exploring the Moderating Role of Selling Experience. *Journal of Business & Industrial Marketing*. Vol. 28 Issue: 7, pp.554-564. <https://doi.org/10.1108/JBIM-04-2011-0121>
- Sugiyono. 2011. *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Remaja Rosdakarya.
- Suifan Taghrif S. 2019. The Effects of Work Environmental Factors on Job Satisfaction: The Mediating Role of Work Motivation. *Business: Theory and Practice*. Pp. 456–466. <https://doi.org/10.3846/btp.2019.42>
- Taguchi Yumiko. 2015. Factors Forming Work Motivation in Japan. *Procedia Manufacturing*. Pp. 717–722. <http://doi:10.1016/j.promfg.2015.07.314>
- Trivellasa P., Nikolaos K., Nikos B., Ilias S. 2015. The Impact of Career Satisfaction on Job Performance in Accounting Firms. The Mediating Effect of General Competencies. *Procedia Economics and Finance*, 33 (2015), pp. 468–476. [https://doi.10.1016/S2212-5671\(15\)01730-X](https://doi.10.1016/S2212-5671(15)01730-X)
- Valaei Naser, Shokouh Jiroudi. 2016. Job Satisfaction and Job Performance in The Media Industry: A Synergistic Application of Partial Least Squares Path Modelling. *Asia Pacific Journal of Marketing and Logistics*. Vol. 28 Issue: 5, pp.984-1014. <https://doi.org/10.1108/APJML-10-2015-0160>
- Waktola Bekan Serbessa. 2019. Boosting Employee Performance; Impact of Working Environment on Employees Performance: Case study on EthioTelecom at Ambo Branch. *Global Journal of Management and Business Research: A Administration and Management*. Volume 19 Issue 11 Version 1.0, pp 42-50. <http://creativecommons.org/licenses/by-nc/3.0/>
- Yousaf Amna, Huadong Yang Karin Sanders. 2015. Effects of Intrinsic and Extrinsic Motivation on Task and Contextual Performance of Pakistani Professionals. *Journal of Managerial Psychology*. Vol. 30, Iss. 2 pp. 133 – 150. <http://dx.doi.org/10.1108/JMP-09-2012-0277>

