CHAPTER I

INTRODUCTION

1.1 Background of the Research

In this pandemic era, to prevent the spread of the coronavirus around the world, lockdown activities, Large-scale social restrictions, and Enforce Public Activity Restrictions have been carried out, so that it has an impact on various parties. One of them has had a huge impact on the education side, where education now has to adapt to the use of technology. Teaching and learning activities in this school are unusual, where face-to-face learning is replaced by distance learning. Furthermore, the COVID-19 pandemic highlights the need to use online models and applications to achieve learning goals (Schneider & Council, 2020; Verawardina et al., 2020). In short, an online application is needed to facilitate learning.

Distance Learning is still ongoing since the corona pandemic infected Indonesia in March 2020. All schools in Indonesia carry out this distance learning activity. SMA N 1 Karanganyar started distance learning activities to be precise on March 16, 2020. It requires massive action related to the learning model policy, and this pandemic is a massive challenge to education systems (Daniel, 2020). As carried out at SMA N 1 Karanganyar Demak, previously face-to-face learning shifted to the use of Microsoft Teams application for distance learning. Using Microsoft Teams since July 22nd, in SMA N 1 Karanganyar 909 children have 27 classes that use Microsoft Teams, all children are required to use Microsoft Teams.

One of the effective strategy online learning platforms is Microsoft Teams, it is a cloud app digital hub that brings conversations, meetings, files, and apps together in a single Learning Management System (Microsoft, 2018). Microsoft Teams application is a recommended application in implementing online learning, that is the reason why SMA N 1 Karanganyar chose the Microsoft Teams application for distance learning.

Based on researcher's experience when joining PLP at SMA N 1 Karanganyar for three months researcher knew a lot about the various difficulties of students in online English learning during the Covid-19 pandemic through Microsoft Teams. Difficulty in English learning which is seen in the use of Microsoft Teams, most of students are passive in participating in learning, do not do assignments, and do not attend online classes. And here the researcher wanted to know the problem and strategies of the student of SMA N 1 Karanganyar about use the Microsoft Team application in learning English.

Based on the description above, the researcher is interested in conducting study about the problems and strategies in teaching English using Microsoft Teams during the Covid-19 outbreak, under the title "**Problems and Strategies of English Learning Through the Microsoft Teams Application During Covid-19 Pandemic in SMA N 1 Karanganyar Demak**".

1. 2 Statement of the Problem

1. What are the problems faced by students in SMA N 1 Karanganyar when English learning using Microsoft Teams?
2. What are the strategies of students in SMA N 1 Karanganyar English learning using Microsoft Teams?

1.3 Objective of the Research

Based on the statement of the problem. The objective of this research is to find problems and strategies faced by teachers and students in implementing English learning in using Microsoft Teams. So that students can be active in carrying out learning.

1.4 The Significance of the Research

The Researcher hopes that the result of this research will be significant for:

a. For students

The researcher hopes that the results of this study can provide information that makes it easier for the students to take online English classes during the pandemic Covid-19.

b. For English teacher

The result of this research might be used as a reference for the teachers to teach, deliver material to students in online English learning during the Covid-19 pandemic through Microsoft Teams so that it makes students more active.

c. For readers

This research can make it the next reference for those who want conduct the same research about the problem and strategies of English learning through the Microsoft Teams application during Covid-19 pandemic.

1.5 Scope of the Research

This research focuses on problems and strategies of the use of Microsoft Teams application during Covid-19 pandemic in SMA N 1 Karanganyar. The researcher will conduct in SMA N 1 Karanganyar Demak and the subject of the research some students of SMA N 1 Karanganyar grade XII IPS Demak in the academic year 2021/2022.

1.6 Operational Definition

The writer wants to explain some term in this research :

1. Learning problems is a disorder that can make it difficult for a person to learn in a classroom setting.

2. Learning strategy is a person's method of organizing and employing a specific collection of skills in order to learn content or complete other tasks more effectively and efficiently in academic and nonacademic environments.

3. Microsoft Teams is a modern communication platform application that combines conversation, video and file storage. Miscrosoft Teams can be downloaded in the App Store and PlayStore for free.
4. Online Education During Covid-19 It is a situation where educational institutions must choose a technology platform in carrying out teaching and learning activities remotely.
5. SMA N 1 Karanganyar is a school that a pride for the Demak community especially the Karanganyar sub-district. Which is located at Jl. Raya Cangkring, No. 08, Cangkring 1, Cangkring, Kec. Karanganyar, Demak Regency, Central Java 59582.